

Warranty for PPF (PAINT PROTECTION FILM)



Topaz London offers a **5 Year Warranty** (from the date of purchase) on Paint Protection Film that has been manufactured and installed by Topaz London's team of certified installers. We warrant your film against yellowing, crackling or Lifting (if adhesive has not been removed by the purchaser) on Automotive painted surfaces only for the term of the warranty cover. The warranty does not cover damage to Paint Protection Film caused by accidents or collisions, intentional misuse or ordinary wear, nor damage, dents or chips to the protected surface or film caused by impact of rocks or any other debris. Topaz London will replace any film that does not meet this warranty. The replacement of damaged film is the exclusive remedy; liability does not extend to any other damages, incidental, consequential or otherwise.

The Paint Protection Film is resilient to industry standard automotive after care products, specialised products such as; scratch removers, de-greasers, TFR (traffic film removers), abrasive polishes and waxes, chemical cleaners may harm the Paint Protection Film in such circumstances will void the warranty. Please refer to our 'After Care' documentation for reference.

If the product is found to be defective and upon our inspection of the defective product and our determination that your claim falls within the scope of this limited warranty, we will organise the replacement of the product free of charge. We will make such determination and, if in the affirmative, replace the product within sixty (60) days at our premises.

If we are not able to replace your warranted product because it has been discontinued or is not available, we will either replace it with a comparable product or reimburse you for your purchase cost (as indicated on your proof of purchase), at our sole option.

If we determine that the problem is not covered under this limited warranty, we will notify you and inform you of service alternatives that are available to you on a fee basis.

Replacement products are covered for the remaining period of the limited warranty covering the warranted product that you bought. We own all warranted products returned to us that are exchanged for a replacement product.

This Limited Warranty is non-transferable. This warranty coverage terminates if you sell or otherwise transfer a warranted product to another party.

This limited warranty does not cover problems with a warranted product caused by normal wear and tear. It also does not cover problems with a warranted product resulting from external causes such as accident, abuse, misuse, mishandling, collision, alteration, negligence, fire, theft, vandalism, riot, explosion, natural disaster, or other acts of God. Moreover, it does not cover any problems resulting from a usage of a warranted product that is **not in accordance with 'After Care' instructions** or resulting from a failure to follow product instructions or a failure to perform preventative maintenance to or parts replacement for your vehicle as suggested by the manufacturer in its maintenance schedule. Finally, it does not cover warranted products for which we have not yet received full payment.

WARNING: The Paint Protection Film should not harm the manufacturers factory applied paint finish when professionally removed, however smart repairs and vehicles with partial and/or full respray finishes may peel in this instance Topaz London will not be held accountable for the repair/replacement of such incident.

Topaz London are not responsible for any derived costs as a result of a warranty claim, such as fuel, loss of earning or other consequential expense.

This agreement is a product warranty and not insurance and is **limited to one claim**.

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